

## STATUS OF IMPLEMENTATION

FY 2022 Programs and Projects

4th Quarter

Programs and Projects	Performance Indicators	Physical Reports			Financial Report		
		Target	Actual	%	Allotment	Obligation	%
		(Annual)			(Annual)		
PROFESSIONAL LICENSURE PROGRAM	<i>Outcome Indicators</i>						
	Percentage of graduates in all certificate courses given professional certification	56%	64.75%				
	<i>Output Indicators</i>						
	Percentage of applications for licensure examinations acted upon within two (2) days from filing	100%	100% of 90,672		245,307,010.19	216,119,033.04	88.10%
	Percentage of test items prepared/formulated/peer reviewed by the Professional Regulatory Boards	100%	100%		814,705,533.14	681,396,337.09	83.64%
	Percentage of statistical data for monitoring of school performance generated within one day after the release of examination results	100%	100%		29,961,064.57	26,711,661.27	89.15%
PROFESSIONAL REGULATION PROGRAM	<i>Outcome Indicators</i>						
	Percentage increase in number of professionals registered under various mutual recognitions arrangements within ASEAN and other countries including international trade agreements where the Philippines is a signatory	6%	0%		69,724,836.76	53,584,317.99	76.85%
	Percentage of cases resolved within three (3) months	8%	3.15%				
	<i>Output Indicators</i>						
	Percentage of request for professional identification cards (PICs) and registration certificates acted upon within the prescribed timeframe	100%	100% of 31,759		132,346,006.92	117,138,807.48	88.51%
	Percentage of complaints with investigations conducted	100%	100% of 131		69,644,462.85	63,940,703.04	91.81%
	Number of institutions and establishments where professionals are employed that are inspected and monitored	1,050	267		92,484,253.98	88,525,447.55	95.72%


PROFESSIONAL DATABASE MANAGEMENT PROGRAM	<i>Outcome Indicators</i>						
	Percentage reduction of process cycle time of frontline services upon conversion to online services	96%	96%				
	<i>Output Indicators</i>						
	Percentage increase in the number of applicants and professionals provided with online services	33.75%	39.2%		145,125,572.56	112,955,258.12	77.83%

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## Professional Regulation Commission

### QUARTERLY STATUS OF MAJOR PROGRAMS/PROJECTS IMPLEMENTATION

Sector Outcome : Income-earning ability increased  
Organizational Outcome : Highly ethical, globally competitive and recognized Filipino professionals ensured

OFFICE/ DIVISION	PROGRAM/PROJECT	DESCRIPTION	SUCCESS INDICATORS	Timeframe	Program/Project Accomplishment /Implementation Status  (4 <sup>th</sup> QUARTER)	
PRB Secretariat Division  Commission Secretariat	Continuing impact assessment of Professional Regulation Commission/ Professional Regulatory Boards (PRBs) rules and procedures	<ul style="list-style-type: none"><li>This refers to the continuous review and impact assessment of rules and procedures, and existing professional regulatory laws to ensure compliance with the Ease of Doing Business and Efficient Government Service Delivery Act of 2018 (RA No. 11032) through stakeholders' various consultations and meetings.</li><li>The reengineering program of the Commission's systems and procedures will seek to determine whether there are pending and proposed policies which are relevant, responsive and do not add unnecessary regulatory burden and costs to both the government and the public.</li></ul>	Reviewed and drafted:  1. Professional Regulatory Laws (PRLs)  2. Code of Ethics and Technical Standards  3. Policy and Procedures Issuances  4. Other regulatory policies of the different professions	By the end of December 2022	<b>Professional Regulatory Laws (PRLs):</b> Submitted position papers/comments/ draft bills for the following:	
					Senate/House	Bill Number
					House Committee on Civil Service and Professional Regulation	Medicine (HBN 0688, HBN 1591) Physical Therapy (HBN 2045, HBN 2710) Nursing (HBN 1094, 1590, 1712, 2582, 3298, 3558, 3648, 3860) Mechanical Engineering (HBN 5674)
					Senate Committee on Health and Demography	Disease Prevention and Control (SBN 12, 195, 544, 600, 679, 825, 1039, 1113, 1163, 1427, and 1477) Medical Reserve Corps (SBN 88, 255, 892, 1017, 1120, 1131, 1180, 1423, and 1475)



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OFFICE/ DIVISION	PROGRAM/PROJECT	DESCRIPTION	SUCCESS INDICATORS	Timeframe	Program/Project Accomplishment /Implementation Status (4 <sup>th</sup> QUARTER)	
					<p>HoR Committee on Higher, Technical and Vocational Education</p> <p>CPD (HBN 567, 816, 1086, 1168, 1388, 1662, 2529, 2836, 2928, 3468, 4948, and 5773 Education Roadmap (HBN 65 and 4868)</p> <p><b>Code of Ethics and Technical Standards reviewed:</b></p> <ul style="list-style-type: none"> <li>• Agricultural and Biosystems Engineering (Code of Ethical and Professional Standards for ABE)</li> <li>• Real Estate Service (Canons of Conducts and Standards of Appraisal Professional Practices)</li> </ul> <p><b>The Commission issued the following internal and regulatory policies of the different professions</b></p> <ul style="list-style-type: none"> <li>• Recommending the Amendment of PRC Resolution No. 547 (s. 2010) by Allowing the Professional Regulatory Boards to Promulgate Their Own Rules and Regulations on the Manner of Releasing and Publicizing the Results of Top-Ranked Examinees in their Respective Board Licensure Examinations</li> <li>• Amendments to PFRS 16 Leases, Lease Liability in a Sale and Leaseback</li> </ul>	



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					<ul style="list-style-type: none"><li>• Guidelines for the Effective Implementation and Enforcement of Section III of Resolution No. 88 (s. 2008)</li><li>• CPSP Implementation of Civil Engineering and Landscape Architecture</li><li>• Prescribing the Documentary Requirements for the Dentists Licensure Examination</li><li>• Rules in Performing Operations upon the Human Oral Cavity, Jaws, Teeth and Surrounding Tissues as Prescribed under Section 4, Article 1 of Republic Act No. 9484 or "The Philippine Dental Act of 2007"</li><li>• Rules Governing Promotional Activities and Advertisements on the Internet Involving Dental Services, Supplementing for this Purpose Board Resolution Nos. 14 (S. 2008) and 03 (S.2021)</li><li>• Rules and Regulations on the Signing and Sealing of Electronics Plans, Drawings, Permit Applications, Specifications, Reports and Other Technical Documents by Professional Electronics Engineers</li><li>• Uniform Plumbing Code</li><li>• Rules and Regulations Implementing Republic Act No. 1378 or the "Plumbing Law"</li><li>• PLE Admission Guidelines for Foreigners</li><li>• Implementing Rules and Regulations of Republic Act No. 11241, "An Act regulating the</li></ul>



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					<p>Registration, Licensure, and Practice of Occupational Therapy, Providing Funds Therefor and for other Related Purposes (Board Resolution No. 08-2022)</p> <ul style="list-style-type: none"><li>• Interim OLE Guidelines on Dispensing of Actual Live Patients for the Practical Exam</li><li>• Office Order No. 1021(s. 2022) - Designation as Hotline 8888 Focal Person</li><li>• PRC Resolution No. 1567 (s. 2022) - Prescribing the New Guidelines on the Face-to-Face Oathtaking of New Professionals, Adopting for such Purpose the Online Confirmation System and the Rules for its Implementation vis-a-vis the Online Oathtaking</li><li>• Real Estate Service Board Resolution No. 93 (s. 2022) -- Recommending to Allow those Who Have Been Previously Admitted to the Real Estate Consultants' Licensure Examination (RECLE) to Take the December 2022 RECLE and to Extend the Deadline for the Filing of Applications therefor from 07 November 2022 to 15 November 2022</li><li>• PRC Resolution No. 1587 (s. 2022) - Interim Guidelines on the Conduct of the Face-to-Face Oathtaking of the New Medical Technologists and Agricultural and Biosystems Engineers</li></ul>



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					<ul style="list-style-type: none"> <li>Memorandum Order No. 86 (s. 2022) - Guidelines in the Printing of Test Questions Inside the Confidential Printing Room for the Licensure Examination for Criminologists on December 04, 05 &amp; 06, 2022</li> <li>Memorandum Order No. 85 (s. 2022) - Policies and Guidelines for Flexible Work Arrangement</li> <li>Memorandum Order No. 88 (s.2022) - Assessment of Annual Registration Fees (ARF) for CY 2023</li> <li>Resolution No. 1597 (s. 2022) - Approving the LERIS Certificate of Registration Printing Module and Authorizing the Implementation Thereof</li> <li>Resolution No. 1591 (s. 2022) - Guidelines on the Accreditation of Specialty Society/Organization and Other Specialty Categories Providing Structured Training Programs for Professionals</li> </ul>
International Affairs Office (IAO)	Philippine Qualification Framework (PQF)  Career Progression and Specialization Program (CPSP).	The Commission is one of the agencies mandated under RA No. 10968 or the Philippine Qualifications Framework (PQF) Act to be responsible for the international alignment of the PQF with the qualification frameworks of other countries or regions and to provide technical assistance on the	Number of PRBs which have constituted their respective CPSP-CATS Committee  Provided administrative support to PRBs,	Year round	For this quarter, 4 PRBs already constituted their respective CPSP-CATS Committee (Electronics Engineering, Medicine, Respiratory Therapy and Real Estate Service)  Provided technical and administrative support to concerned PRBs during the drafting of their respective guidelines in the implementation of the CPSP-CATS



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		establishment of Career Progression and Specialization Program (CPSP).	Career Progression and Specialization Program and Credit Accumulation and Transfer System (CPSP-CATS) Committees, CPSP-CATS Program Management Committee in conducting consultation meetings and other activities related to the establishment of Career Progression and Specialization Program.		for their profession and other related meetings, and prepared correspondences, meeting briefs, records of discussions, reports and other necessary documents. A total of 25 consultation meetings/workshops conducted.
	<b>Mutual Recognition Agreements(MRAs) and Mutual Recognition Professional Qualifications(MRPQs)</b>	The Commission and the PRBs will continue to actively participate in negotiations and review of bilateral/multilateral arrangements in order to promote and facilitate borderless practice of professions.	Meetings attended/ participated/ conducted/ provided 100% technical and administrative support for mutual recognition of professional qualification to	Year round	Participated and rendered technical and administrative support in the following meetings and activities and/or with submission of report within set timeline: <ul style="list-style-type: none"> <li>• ASEAN Chartered Professional Engineer Conferment</li> </ul>



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			concerned PRB as scheduled  100% of request policies/positions/ inputs/instruments drafted/formulated/ recommends for approval of the Commission		<p>Participated in the following inter-agency meetings and meetings relative to the international agreements/collaborations on its set date:</p> <ul style="list-style-type: none"><li>• JCM Coordinating Meeting</li><li>• Preparatory Workshop for the Formulation of the Comprehensive Philippine Reservation List</li><li>• AQRF Referencing Workshop</li><li>• Possible collaboration with Canada-NNAS on verification on PH Nursing</li><li>• Special Sub-Committee on Nurses and Certified Careworkers under the Economic Partnership Agreement between the Philippines and Japan</li><li>• ASEAN-Canada FTA – Working Group on Trade in Services (WG-TIS)</li><li>• Saudi Delegation, along with DMW, TESDA and CHED</li><li>• PRC and the Ministry of Health of the Government of Saskatchewan, Canada</li><li>• MOU with China</li><li>• Recognition of Indonesian Medical Education/Programmes in the Philippines</li></ul> <p>Drafted/ formulated/ recommended for approval of the Commission the following policies/ positions/</p>



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					<p>instruments relative to the practice of profession in the Philippines:</p> <ul style="list-style-type: none"> <li>Proposals regarding the ongoing negotiations on ACAFTA – Chapters on TIS and TMNP and Annex on PS</li> <li>102<sup>nd</sup> ASEAN CCS</li> <li>Certificate of Concurrence for the ratification of the modifications to the Philippines' General Agreement on Trade in Services (GATS) Schedule of Commitments (SOC)</li> <li>MOU between the PRC and HDOH</li> </ul> <p>Prepared/ formulated/ reviewed the following positions/ inputs/ guidelines:</p> <ul style="list-style-type: none"> <li>Memorandum on the Collection of Fees for Former Filipinos;</li> <li>Issuance of Special Temporary Permit for Foreign Professionals Assisting During Disasters in The Philippines with or Without the Declaration of the State of National Calamity;</li> <li>Guidelines and Requirements on the Admission of Foreign Nationals to The Physicians Licensure Examination;</li> <li>Revised Memorandum Order No. 3 (2016);</li> </ul>



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					<ul style="list-style-type: none"><li>• Finalization of the Revised JAO IRR 2015-01 including issuance of Certificate of Completion of Training and Certificate of Specialization;</li><li>• Revised Philippine Assessment Statement for ACPE and AA;</li><li>• Resolution on the waiver of processing / registration fees for ACPE</li><li>• Issuance of Special Temporary Permits to Foreign Medical Doctors Engaged by the Government or Employed by Private Firms or Institutions (Category C and D);</li><li>• Issuance of Special Temporary Permits to Foreign Medical Doctors Engaged in Humanitarian (Category E);</li><li>• Supplementary Guidelines on the Renewal of the AA, ACPE and ASEAN CPA of the Philippines Identification Card with the inclusion of the guidelines on the replacement of ASEAN ID;</li><li>• Streamlining and Clarifying the Memorandum of Agreement Creating the ASEAN Monitoring Committee on Architectural Services of the Philippines; and</li><li>• Finalization of the Resolution on the waiver of processing / registration fees for ACPE</li></ul> <p>Facilitated and convened online or face-to-face meetings and the conduct of activities/events to the</p>



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					<p>concerned PRBs relative to the International Conferences under the International Commitments Fund (ICF), such as:</p> <ul style="list-style-type: none"><li>• PRB of Psychology - “International Psychology Summit on Regulation, Professional Mobility, and the Challenges of Industry 4.0 &amp; 5.0, Mental Health &amp; Climate Change”</li><li>• PRB of Landscape Architecture - “Pan-Asian Challenges of the Practice of Landscape Architecture Professional and Establishment of Mutual Recognition of Qualifications of L.E.A.P. 3: Academic Alignment and Program Recognition”</li><li>• PRB of Guidance and Counseling - “First International Conference for ASEAN Guidance Counselors”</li><li>• PRB of Interior Design - “First Conference with Indonesia for the Mutual Recognition of Professional Qualifications”</li><li>• PRB for Professional Teachers - “First Southeast Asian Conference of Teachers and Teacher Educators”</li><li>• PRB for Librarians - “2nd Southeast Asian Librarians Leadership Convergence”</li></ul> <p>Farmed out Mutual Recognition of Professional Qualifications (MRPQ) questionnaire to foreign counterparts relative to their regulatory landscape in order to initially benchmark and assess viable areas</p>
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			<ul style="list-style-type: none"><li>Number of Special Temporary Permits (STP) and Temporary Training Permits (TTP) processed and issued</li></ul>		<p>for mutual recognition agreement or any collaboration agreement / instrument.</p> <ul style="list-style-type: none"><li>Number of processed STP - 137</li><li>Number of issued STP - 43</li><li>Number of processed TTP -1</li><li>Number of issued TTP - 3</li><li>Number of processed Certificate of Exemption from QA - 3</li><li>Number of issued Certificate of Exemption from QA - 2</li></ul>



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<b>Continuing Professional Development Division (CPDD)</b>	<b>Continuing Professional Development(CPD)</b>	<ul style="list-style-type: none"> <li>The CPD Act, which was enacted to promote and upgrade the practice of the professions in the country, shall be implemented pursuant to Resolution No. 1146 (s. 2019) that amended the relevant provisions of Resolution No. 1032 (s. 2017) or the IRR of Republic Act No. 10912, known as the “CPD Act of 2016”. Through the CPD, the professionals’ accumulated learning outcomes can gain for them a higher qualification level thus enabling them to earn credit units leading to career progression or specialization in a field of choice. All duly validated and recognized CPD credit units earned by a professional shall be accumulated and transferred in accordance with the Pathways and Equivalencies of the PQF.</li> <li>The CPDAS was developed to streamline the management of CPD accreditations (CPD providers and programs, and Self-Directed Learnings or other activities for accreditation). Commission issued Resolution No. 1278</li> </ul>	<p>Number of accredited application for CPD Providers and Programs that were processed through CPDAS</p> <p>Monitored the CPD programs and activities</p> <p>Conducted orientations and capacity building for CPD Providers on program offerings that would benefit and enhance the skills and knowledge of professionals</p> <p>Provided administrative and operational support during the regular and special meetings of the CPD Program Management</p>	<p>By the end of December 2022</p>	<p>Accredited 86 CPD Providers and 4,031 for CPD Programs through CPDAS.</p> <p>Monitored 237 CPD Programs and activities.</p> <p>Conducted 5 orientations and capacity building activities for CPD Providers:</p> <p>Provided administrative and operational support during the regular and special meetings of the CPD PMC, CPD Secretariat in the Central and Regional Offices, Committee on the Review of CPD Provider’s Seminar/Registration Fees and Committee on Monitoring and Evaluation of Accredited Continuing Professional Development Programs (ACPDPs)</p>
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		<p>(s.2020) or the Guidelines on the Implementation of the Continuing Professional Development Accreditation System. This took effect on October 1, 2020. The guidelines provide for the procedure in the implementation of the CPDAS. It includes the application as CPD Provider, Accreditation of CPD Programs, and Accreditation of Self-Directed Learning activities and other CPD activities. The accredited CPD Providers and registered professionals may avail of the CPDAS website 24/7 through the internet and shall be provided with access credentials (username and password) to the CPDAS.</p>	<p>Committee, various CPD Councils and other Committees on CPD</p> <p>Issued guidelines for the implementation of career progression, and CPD program</p> <p>Antecedent requirements completed for the efficient implementation of CPD Act of 2016</p> <p>Number of conducted orientation on CPD updates</p>		<p>Administrative Level (Enhancement of IT Infrastructure; Improvement of Human Infrastructure and Communication Drive)</p> <ol style="list-style-type: none"> <li>1. Enhancements on the CPD Accreditation System (CPDAS) based on issued policies and guidelines; and</li> <li>2. Continued conduct of information drive on the CPD updates with the assistance of the CPD Secretariat in the Regional offices and the CPD Councils and PRBs:</li> </ol> <p>Reconstituted the CPD Program Management Committee pursuant to Office Order No. 1223 (s.2022)</p> <p>Conducted 15 CPDAS Orientations in the Regional Offices</p>
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Legal Service (LS)	Strengthening the Commission's Quasi- Judicial Function	The Legal Service shall continue to embark on the Case Decongestion Project (CDP) through the streamlining of procedures and the hiring of more lawyers to conduct hearings, draft orders, resolutions and decisions and provide other forms of legal assistance to the Commission and the Boards.	Number of cases with draft orders of dismissal and decisions, including those attributed to CDP  Number of conducted investigation of formal complaints through hearings or through position papers  Number of submitted investigation reports with recommendations to the concerned PRBs.		78 orders of dismissal and 19 decisions have been drafted for the 4th quarter of 2022.  63 hearings were conducted and 11 position papers were received for 9 administrative cases.  10 out of 40 Investigation Reports submitted were approved by the concerned Board and the Commission.
		The Records Management System (RMS) and Legal Management and Information System (LMIS) will be implemented to preserve the case	Number of case folders encoded in the LMIS		30 case folders were updated and encoded in LMIS



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		records and to have ready access to the same.			
		There is a need to revise the existing Rules on Administrative Investigations in order to achieve a more expeditious disposition of cases filed before the Commission and the Boards.	Submission of the final draft of the Revised Rules on Administrative Investigations for approval of the Commission		The draft 2022 Revised Rules in Administrative Investigations underwent legal scrubbing as a result of the workshop conducted by the OLS and attended by lawyers from Regional Offices.
		Immersion of lawyers and staff to extensive training in conciliation/mediation, mock trials, drafting of decisions and other pleadings will be pursued.	Project proposal for the Extensive Training of Lawyers and staff submitted to the Commission for consideration and/or approval.	within the year	Ongoing and is expected to be submitted to the Commission by the 1st quarter of FY2023
	"Scrap and Build" Reorganization of the PRC Legal Service	The Scrap and Build Program will be pursued to improve the current staffing pattern to address the increasing caseloads.	Number of proposals submitted with complete attachments (must reflect the numbers and proposed positions).	Depends on the outcome of the study of rightsizing	Awaiting for the outcome of the study on rightsizing of the proposed structure of OLS which was submitted to Administrative Service and HRDD.



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<b>Licensure Office</b>	Supporting the PRBs in licensure, disciplinary, accreditation, and visitorial functions	The Commission under its Licensure Programs aims for the migration of the paper-based licensure examination to a full computer-based type of examination through a cloud-based platform. Through this, the Commission can reduce its expenditure on physical proctoring, venue-rentals, and other human resource and logistical related costing.	Scam free/ zero anomaly/ irregularity conducted licensure examination: <ul style="list-style-type: none"> <li>• paper-based</li> <li>• computer-based</li> <li>• SPLE</li> </ul> Aggregate number of examinees tested <ul style="list-style-type: none"> <li>• paper-based</li> <li>• computer-based</li> <li>• SPLE</li> </ul>	Year round	Conducted and administered scam free/zero anomaly/irregularity licensure examination: <ul style="list-style-type: none"> <li>• <b>paper-based - 89</b> (Metallurgical Engineering, Geodetic Engineering, Fishery, Electronics Engineering, Electronics Technicians, Chemical Engineering, Accountancy, Chemistry, Chemical Technician, Medicine, Optometry, Ocular Pharmacology, Forestry, Nutrition-Dietetics, Customs Brokers, Midwifery, Pharmacy, Nursing, Civil Engineering, Agriculture, Dentistry, Dental Technology, Physical and Occupational Therapy, Criminology, Real Estate Consultant, Aeronautical Engineering, Radiologic and X-Ray Technology,)</li> <li>• <b>computer-based - 2</b> (Naval Architecture, Geology)</li> <li>• <b>SPLE - 1</b> (Professional Teachers)</li> </ul> Number of examinees tested: <ul style="list-style-type: none"> <li>• <b>paper-based - 367,738</b></li> <li>• <b>computer-based - 422</b></li> <li>• <b>SPLE - 851</b></li> </ul>
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Accreditation and Compliance Division		The Revised Guidelines on the Conduct of Inspection and Monitoring of Educational Institutions and Establishments was issued to provide and implement the three modes of inspection and monitoring: (i) physical, (ii) virtual, and (iii) blended, in order to respond to current time.	Number of inspection conducted <ul style="list-style-type: none"><li>Physical</li><li>Virtual</li><li>Blended</li></ul> Number of certifications issued: <ul style="list-style-type: none"><li>Accreditation</li><li>Compliance</li><li>Registration</li><li>Authority to Operate</li></ul>	By the end of 2022	Number of inspection conducted: 267 <ul style="list-style-type: none"><li>Physical - 206</li><li>Virtual - 35</li><li>Blended - 26</li></ul> Number of certifications issued: 670 <ul style="list-style-type: none"><li>Accreditation - 514</li><li>Compliance - 123</li><li>Registration - 1</li><li>Authority to Operate - 32</li></ul>												
Public Information and Media Relations Units (PIMRU)	Providing proactive measures for public assistance and intensified information dissemination, including social media and electronic official newsletter, quad media	Developing a clear and consistent message is essential to effective communication in any organization. The Professional Regulation Commission (PRC) through its Public Information and Media Relations Unit provides public assistance and disseminates accurate, consistent, and timely information to the public on PRC's relevant programs and services through strategic messaging and	Publishes articles, announcements, advisories, and press releases through the Commission's website and social media accounts. Responds to inquiries and concerns posed by the transacting	Year round	Published 100% of requested: <table><tr><td></td><td>Central</td><td>Regions</td></tr><tr><td>Announcements</td><td>158</td><td>387</td></tr><tr><td>Advisories</td><td>24</td><td>230</td></tr><tr><td>News Articles</td><td>19</td><td>282</td></tr></table>		Central	Regions	Announcements	158	387	Advisories	24	230	News Articles	19	282
	Central	Regions															
Announcements	158	387															
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		publication on various touchpoints and media platforms.	public through phone calls, email, Commission's official Facebook page, and Twitter handle within the standard timeframe.  Maintains an increase of at least 5% in the engagement rate at the Commission's official Facebook Page.  Maintains an increase of at least 2% in the engagement rate at		<div>Responded 100% through:<table><tr><td></td><td>Central</td><td>Regions</td></tr><tr><td>Emails</td><td>144</td><td>90,177</td></tr><tr><td>Facebook messages</td><td>1,114</td><td>19,936</td></tr><tr><td>Facebook comments</td><td>61</td><td></td></tr><tr><td>Twitter queries</td><td>85</td><td></td></tr><tr><td>Phone calls</td><td>289</td><td>29,913</td></tr><tr><td>Text messages</td><td></td><td>8,489</td></tr></table></div> <div>Maintained an average increase of 3.15 % of the Commission's official Facebook Page.</div> <div>Maintained an average increase of 1.59% of the Commission's YouTube account.</div>		Central	Regions	Emails	144	90,177	Facebook messages	1,114	19,936	Facebook comments	61		Twitter queries	85		Phone calls	289	29,913	Text messages		8,489
	Central	Regions																								
Emails	144	90,177																								
Facebook messages	1,114	19,936																								
Facebook comments	61																									
Twitter queries	85																									
Phone calls	289	29,913																								
Text messages		8,489																								



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			<p>the Commission's YouTube account.</p> <p>Provides maximum assistance to the Commission in the conduct of media interview, TV appearance, and/or radio guesting</p> <p>Provides maximum assistance in handling the coverage of the official activities of the Commission within the standard timeframe.</p>		<p>Provided maximum assistance to the Commission in handling ten (10) TV and/or Radio interviews (PTV #LagingHanda, DZWT Baguio, PTV Cordillera, Bombo Radyo Tuguegarao, DZGB, Ako Bicol, Radyo Veritas, Labor Tik Talk, Bombo Radyo Tacloban, DYVL Jimmy Angay-Angay)</p> <p>Provided maximum assistance in handling the coverage of 46 photo documentations and 23 video documentations of the official activities of the Commission.</p>
	<b>Rigorous implementation of the Client Relationship Management System (CRMS)</b>	The CRMS allows clients to electronically submit service requests and feedback on the services they received from various PRC offices and to virtually track and monitor the quality of PRC frontline services being delivered unfolds a digital solution for	Timely response to inquiries/concerns sent through CRMS		<p>Responded to 17,321 CRMIS inquiries/concerns within the standard timeframe.</p> <p>Regional PIMRU Focal Persons attended the Reorientation on Client Relationship Management with Feedback Mechanism System which was conducted by the Information and Communication</p>



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		its client relationship management and support through its CRMS.			Technology Service - Systems Development and Maintenance Division.
	<b>Timely production of informational and promotional materials on the Commission's relevant events, activities, programs, and services</b>	The information materials shall contain useful and accurate information on PRC's relevant programs, services, and activities. Information materials shall include posters, flyers, primers, brochures, audio-visual presentation, infographics, among others.	Prepares informational and promotional materials in various formats such as audio/visual presentations, as may be required by the Commission, within the set timeline.		Prepared and presented informational materials on various formats on the Commission's relevant programs and activities, to wit: <ul style="list-style-type: none"> <li>• 5 audio-visual presentations (AVP)</li> <li>• 352 infographics</li> <li>• 3 flyers/leaflets/brochures.</li> </ul>
<b>ICTS Licensure Office</b>	<b>Computer-Based Licensure Examination System (CBLE)</b>	This is an automated examination system aimed to reduce the need for the usual requirements for a traditional pen-and-paper test (PPT) and to fast-track the releasing of examination results immediately after the last subject of any licensure examination.	Migrate the paper-based licensure examination to a full computer-based type of examination.	By the end of December 2022	Successful conduct of the following Computer-Based Licensure Examinations: <ol style="list-style-type: none"> <li>1. Naval Architect – October 2022 with 116 examinees</li> <li>2. Geologist - November 2022 with 306 examinees</li> </ol>
	<b>Database Cleansing and Management</b>	This project aims to cleanse the Professional Database from unused database structure and redundant information and provide database security. It will also ensure that all database are secured and to reduce	Cleanse and secure professional database, reduce system downtime	By the end of December 2022	<b>Database Cleansing Status:</b> Database Cleansed Records - 37,169 as of December 2022



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		the threat surface of all PRC database, to have a real-time updated backup of the Licensure Examination and Registration Information System (LERIS) database, to reduce the downtime if the main LERIS database should fail in case of any system failure or natural disaster, to correct the structures of database tables and to improve data integrity and functionality.			
	<b>Planning, Administrative and Financial Management Information System (PAFMIS)</b>	An intranet-based financial information system that enables the processing of financial transactions, assists in the preparation of financial plans, monitoring utilization of budgets and record expenditures. The system will monitor collection of fees, generation of necessary reports such as status of collection, cash flows, and the like in PRC central and regional offices.	100% developed, deployed and implemented	By the end of December 2022	<ol style="list-style-type: none"> <li>Procurement and Asset Management System <ul style="list-style-type: none"> <li>Fully developed and deployed</li> <li>For approval of implementation and further enhancement <ul style="list-style-type: none"> <li>Procurement Module</li> <li>Asset Management Module</li> </ul> </li> </ul> </li> <li>Records Management System <ul style="list-style-type: none"> <li>Fully developed and deployed</li> <li>For approval of implementation <ul style="list-style-type: none"> <li>NAP Monitoring System</li> <li>Mail Administration Module</li> </ul> </li> </ul> </li> <li>Organizational Performance Assessment (OPA) System</li> </ol>



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					<ul style="list-style-type: none"> <li>• (Fully developed, deployed and implemented               <ul style="list-style-type: none"> <li>- OPA Questionnaire module</li> <li>- OPA Plan module</li> <li>- Resource Library module</li> </ul> </li> <li>4. Research and Statistics Management System               <ul style="list-style-type: none"> <li>• For finalization of the Systems Requirements by the End-User                   <ul style="list-style-type: none"> <li>- Issuance of Performance of Schools Application System</li> </ul> </li> </ul> </li> <li>5. Planning Management System               <ul style="list-style-type: none"> <li>• Ongoing development                   <ul style="list-style-type: none"> <li>- OPCR / DPCR Module</li> <li>- MYPA / YEPA Module</li> <li>- Resource Library</li> </ul> </li> </ul> </li> </ul>
	<b>Correction and Releasing System</b>	A secured and protected windows-based application system that allows immediate checking and releasing of various licensure examinations.	100% developed, deployed and implemented	By the end of December 2022	100% fully developed, deployed and pilot implemented in the checking and released of the following CBLE: <ul style="list-style-type: none"> <li>• Naval Architect - October 2022</li> <li>• Geologist - November 2022</li> </ul>



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	<b>Establishment of Video Conferencing Facility for Central and Regional Offices</b>	A collaboration solution that allows users in different locations to conduct meetings, training sessions and conferences via online.	100% establishment of video conferencing facility for Central and Regional Offices.	By the end of December 2022	Fully deployed and installed video conferencing facility
<b>Archives and Records Division</b>	<b>Interactive Archival Storage and Retrieval of Records System</b>	Voluminous records need to be preserved and conserved by reformatting through digitization and make this information more accessible because of the increased demand for online access to vital information needed in the day-to-day activities of the Commission.	604,800 pages (2,016 inactive 201 files) of permanent records digitized from HRDD.	By the end of December 2022	Digitized 352,204 pages of active and inactive 201 files
			3,200,000 pages (8,493 decided case folders) of permanent records digitized from Office of the Legal Service.	By the end of June 2022	Digitized 322,473 pages of active and inactive case folders
			634,572 pages of Table of Results and Masterlists of Examinees from Rating Division.	By the end of June 2022	Digitized 228,275 pages of Masterlist and TOR



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			<p>4,246,112 pages of Permanent Examination and Registration Record Cards (PERRC) from Professional Registry Division.</p> <p>994, 836 pages of Approved Letter for Change of Status, Change of Name and Change of Date of Birth from Archives and Records Division</p>	<p>By the end of December 2022</p> <p>By the end of December 2022</p>	<p>Digitized 976,047 pages of approved letter for Change of Status and 16,603 pages of Board Order for Change of Name and Change of Date of Birth</p>
<b>General Services Division</b>  <b>Concerned Regional Offices</b>	<b>Property and Infrastructure</b>	The construction of PRC buildings in the cities of Pasay and Cebu shall be continued and pursued this year. Meanwhile, the construction of the PRC building in Tuguegarao and the PRC testing center in Koronadal shall commence this year, and be sourced from the Department of Public Works and Highways' (DPWH) FY 2022 allocated budget.	<p>Percentage of accomplishment for the building construction:</p> <ul style="list-style-type: none"> <li>Pasay City</li> <li>PRC Regional Office XII - Cebu</li> </ul>	<p>Phase I (Structural Phase) -</p>	<p>As of 25 November 2022, 61.999% accomplished for Buildings A &amp; B</p> <p>Completed as of October 26, 2022</p>



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			<ul style="list-style-type: none"><li>PRC Regional Office II - Tuguegarao Testing Center</li><li>PRC Regional Office XI- Davao</li><li>PRC Regional Office XII- Koronadal</li></ul>	<p>within the year</p> <p>Phase II - within a year once budget is released</p> <p>By the end of 2022</p>	<p>The project was awarded by the DPWH-CCDEO on December 20, 2022</p> <p>As of November 15, 2022, 73.85% accomplished</p> <p>Issued Notice to Award to the winning contractor on December 15, 2022 and is scheduled for Groundbreaking on January 8, 2023 to mark the commencement of the construction</p> <p>PRC RO XII Officers were invited by the DPWH-12 to witness the Opening of Bids and the announcement of the lowest bidder.</p>



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			<p>Testing Center</p> <p>Status of building construction through usufruct agreement in:</p> <ul style="list-style-type: none"><li>• PRC Regional Office III- Pampanga</li><li>• PRC Regional Office VIII- Tacloban</li><li>• PRC Regional Office V- Legazpi</li></ul>		<p>No budget allocation. Resubmitted FY2024 budget allocation to NEDA Pipol v3 last November 2022</p> <p>DPWH RO VIII is scheduled to conduct procurement for the infrastructure project by first quarter of FY2023</p> <p>The construction of the covered walkway for Gender-Responsive Facilities for PWD and Senior Citizen under the special project sourced from the DPWH allocated budget is at 95% completed</p>



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			<ul style="list-style-type: none"> <li>PRC Regional Office XIII- Butuan</li> </ul>		For discussion of protocols, rules and regulations related to building construction with LGU of Butuan City
HRDD	<b>Recruitment, Selection and Placement</b>	<p>The filling-up of vacant plantilla positions shall continue. Plantilla personnel shall be promoted and qualified contractual staff are regularized to increase the organization's strength, and to augment and strengthen the current manpower complement.</p> <p>The Human Resource and Development (HRDD) shall complete the PRC Competency Modelling, Profiling and Assessment of the technical positions in the PRC Central and Regional Offices. It shall identify/review relevant functional competencies for all technical positions that cut across all PRC in the Central and Regional Offices for uniform job descriptions for each position level, and required level of proficiency per position.</p>	<p>Number of filled-up plantilla positions</p> <p>Completed the PRC Competency Modelling, Profiling and Assessment of the technical positions in the Central and Regional Offices, including the pilot competency assessment for newly appointed employees</p>	Year-round	<p>Filled-up 8 permanent plantilla positions of which:</p> <ul style="list-style-type: none"> <li>4 appointed new personnel</li> <li>3 promoted employees</li> <li>1 regularized employees</li> </ul> <p>Constituted the Rightsizing Technical Working Group – Special Study Team for the Updating/Review/Finalization of the Draft PRC Competency Standards (Office Order No. 1251 s. 2022)</p> <p>Competency Manual is drafted and proposed for approval. Profiling and assessment of the Technical positions are on-going.</p>



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			Provide learning and development interventions to capacitate newly appointed employees with their duties and functions due to decentralization		Provided the following learning and development interventions: <ul style="list-style-type: none"><li>• Orientation Program for Newly Appointed Employees (Regional Offices)</li><li>• Seminar and Dialogue of the Central and Regional Offices Records Controllers and Officers Regarding the Guidelines in Records Handling, Maintenance and Disposal</li><li>• ISO 9001:2015 Quality Management System (QMS) Awareness Webinar</li><li>• Data Privacy Act Awareness Webinar</li></ul>
	<b>Human Resource Information System (HRIS) Project Implementation</b>	With its completion and integration, the system will provide a single user interface for personnel to access various self-service functionalities related to timekeeping, payroll, personnel data sheet, leave management, and other human resource services.	Deployment, data migration and end-user training for the Central and Regional officers and employees  Digitized personnel records, and full integration of timekeeping transactions, payroll, personnel data sheet, leave management and	Year-round	Completed the deployment, data migration and end-user training for the Central and Regional officers and employees  Partially digitized personnel records, and full integration of timekeeping transactions, personnel data sheet, leave management and other human resource services in the system.



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			other human resource services in the system		
<b>Budget and Management Division</b>	<b>Decentralization of the Financial Management System</b>	The approved Organizational Structure and Staffing Pattern provided for planning officer, budget officer and accountant positions in each region to implement the full decentralization of the budget and accounting process. With full decentralization, funds will be directly released by the Department of Budget and Management to the regional offices, which will maintain a complete set of books of accounts and will be responsible for the preparation of financial reports for consolidation in the Central Office.	Implementation of decentralized financial management system  Issuance of relevant guidelines concerning the regional offices	Year round	<p>Conducted regular online consultations/ orientation meetings and capacitated the Regional Directors/OICs, Budget Officers and Accountants on the following matters:</p> <ul style="list-style-type: none"> <li>Issues on Senate Budget Hearing re: Unused Appropriations for FY 2020-2022; 3rd Quarter Budget Utilization Rate (BUR) for FY 2022; and Other Related Matters</li> </ul> <p>Issued the following relevant guidelines which concerns all Regional Offices (ROs):</p> <ul style="list-style-type: none"> <li>Memorandum Order No. 76 (s.2022) re: Preparation and Submission of Budget Execution Document (BED) Nos. 1, 2, and 3 for FY 2023</li> <li>Memorandum Order No. 77 (s.2022) re: Deadlines of Submission of Funding Requests and/or Money Claims and Request for Sub-Allotment Release Order (Sub-ARO) for FY 2022</li> <li>Memorandum Order No. 94(s.2022) re: Preparation and Submission of Project Procurement and Management Plan (PPMP)</li> </ul>



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					<p>And Annual Procurement Plan (APP) per FY 2023 GAA and Posting at the PRC Transparency Seal</p> <p>Attended the ADRS Capacity Building Session for FOA, MYCA, CDC and NCAA by the representatives from Central Office and Regional Offices on November 3, 2022.</p> <p>Submitted the following:</p> <ul style="list-style-type: none"><li>• Request for the Release of Funds to cover the deficiency in PS Requirements for October-December 2022 to Department of Budget and Management (DBM)</li><li>• MDS Account of the PRC RO IV-B and Request for the Access of URS for Employees</li></ul> <p>Approved processed one hundred thirty-two (132) Sub-Allotment Release Orders (Sub-ARO) to augment budget deficiencies in the ROs.</p>



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ISO-QMS  Central and Regional Offices	ISO 9001-2015 Certification	Initial Certification/Recertification will be pursued in the Central and Regional Offices of the Commission to consistently provide quality services to Commission's clientele, and enhance customer satisfaction.	<p>Sustained and enhanced the ISO 9001:2015 QMS</p> <p>Submitted reports on continual improvement activities and initiatives to FMS on or before the 15<sup>th</sup> day of the month following the reference quarter</p>	Year round	<p>Approved Contract for Third Party ISO Audit 9001:2015 Quality Management System of the PRC Central</p> <p>Audited by Certification International Philippines, Inc. (CIPI) for 1st Surveillance Audit on December 15, 2022 (RO VIII)</p> <p>Updated the Quality Procedure Manual and Quality Forms (PRC Central, VII, and RO VII)</p> <p>Conducted 2nd Surveillance Audit for ISO 9001:2015</p> <ul style="list-style-type: none"> <li>• RO CAR</li> <li>• RO IVA and recommended for continued ISO 9001:2015 Certification</li> </ul> <p>Sustained and enhanced the ISO:9001 2015 QMS of the following Regional Offices:</p> <ul style="list-style-type: none"> <li>• RO VI</li> <li>• RO V and was re-certified under 2nd Surveillance Audit</li> <li>• RO X and was re-certified under 1st Surveillance Audit</li> <li>• RO VIII</li> </ul> <p>PRC XI submitted an expression of interest to the Development Academy of the Philippines (DAP) to be</p>



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					one of the beneficiary agencies for the 2023 Government Quality Management Program.
<b>Task Force for the Offsite Delivery of Services</b>	PRC Offsite Service Centers (OSCs)	The Commission, in its effort to provide services closer to the public, shall continue its partnership with local government units (LGU) and malls for rent-free service centers for more PRC delivery channels. The Commission has 28 operational service centers nationwide.	Additional Service Centers to be operationalized in malls and LGU's	Within the year	<p>Inauguration and turnover of new office space in Robinsons Place Valencia Service Center was held on November 26, 2022.</p> <p>MOA with Mindoro State University was approved and signed by Chairperson Zamora on December 21, 2022.</p> <p>New MOA with the City Government of Kidapawan was approved and signed by Chairperson Zamora on December 22, 2022.</p> <p>Received several offers from LGUs to establish OSCs, namely from: Camarines Norte; Balangkayan, Eastern Samar; Maasin City, Southern Leyte; and Dlpolog City, Zamboanga del Norte.</p>
<b>BAC Procurement</b>	Annual Procurement Activities	Procurement of projects based on approved APP of the Central Office	Procured projects listed in the APP 2022		10 Contracts, 27 small value procurements, 2 direct contracting, and 6 consultancy service were awarded while 9 contracts and 23 small value procurements were failed